

SAFETY RECALL CODE 0823 - PRO-SERIES HANDLEBARS

GENERAL

Buell Motorcycle Company has learned that certain Buell Pro Series Competition Handlebar kits were manufactured with a handlebar that can break. If the handlebar should break a rider could lose control of the motorcycle which could result in an accident and death or serious injury. Accordingly, Buell Motorcycle Company is voluntarily conducting a recall campaign to formally recall all potentially affected handlebars.

This condition will be remedied by replacing the Pro-Series Competition Handlebars with stock configuration handlebars on all potentially affected vehicles.

VEHICLES INVOLVED

This campaign involves all domestic and international Buell motorcycle models equipped with Buell Pro-Series Competition Handlebar Kits (Part No. 55850-97Y or Z1012.G) or individual handlebars (Part Nos. 55851-97Y and 55852-97Y or N0222.G and N0333.G) which were sold as an accessory item. This kit and the individual handlebars are intended for use on 1996 through 1998 Buell Lightning S1 and 1997-1998 Cyclone M2 models.

For instructions on handling existing inventory, see CREDIT PROCEDURES - DEALER STOCK PARTS.

DEALER ACTION

DO NOT SELL ANY PRO-SERIES HANDLEBARS OR HANDLEBAR KITS YOU MAY HAVE IN STOCK. Furthermore, if any of these handlebars or handlebar kits were installed by you or your customers, please advise the customer to schedule and have the recall service performed as soon as possible.

Because Buell Distribution Corporation has no record of who may have purchased/received these kits at the retail level, it is your responsibility to notify each of your customers. Buell Distribution Corporation has attached a copy of the owner notification letter to assist you with the notification process. Since the recall involves parts and not a vehicle on record, your SPOC representative and/or the Recall Information Line, TALON and hd-net.com will NOT be able to assist you with identifying retail owners of these kits.

Order parts as required from the attached list for the model being serviced. There will be no wave shipments. Order parts as required from your SPOC representative.

The parts required to return the handlebars to stock configuration (See attached list for correct part numbers) are:

- Handlebars
- Handlebar Clamp Bolts (4)
- Brakeline
- Brakeline Banjo Washers (4)
- Handlebar Grip

REMOVAL/INSTALLATION

NOTE

Perform the following procedures according to the guidelines given in the service manual for the model being serviced.

All Models

1. See appropriate Service Manual, Section 2 for handlebar replacement procedure and replace Pro-Series handlebars with OEM handlebars. Discard existing handlebar mounting bolts and use **new** bolts (see Table 3 for part numbers).

NOTE

The Pro-Series Handlebar kits used shorter than stock brake lines that will not fit with the stock handlebars.

2. See appropriate Service Manual, Section 2 for front brake line replacement procedure and replace brakeline with OEM brakeline.
3. Bleed front brakes. See appropriate Service Manual, Section 2 for procedure.
4. See CREDIT PROCEDURES.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO:
INITIAL HERE									

CREDIT PROCEDURES - DEALER STOCK PARTS

1. Kits in Dealer Stock

Remove all affected Pro-Series Competition Handlebars Kits (Part No. 55850-97Y) and individual handlebars (Part Nos. 55851-97Y and 55852-97Y) from your inventory. To receive credit, complete a regular warranty claim referencing Service Bulletin B-038 in the "Description of Repair" section. Fill in the rest of the claim form as follows:

Table 1. Credit for Parts in Dealer Stock

Claim Type	BRS
QTY. EVENT 1	(see note)*
Event 1, Problem Part No.	55850-97Y (Z1012.G)
Part Description	Pro-Series Handlebar Kit
Event 2, Problem Part No.	55851-97Y (N0222.G) 55852-97Y (N0333.G)
Part Description	Pro-Series Handlebars (Left and Right)
Customer Concern Code	0823
Condition Code	9111

**NOTE*

"Quantity" will vary depending upon what you have in stock.

Upon receipt of properly completed claim for parts in dealer stock, you will receive a bar coded label to return the recalled Pro-Series Handlebars. To receive the appropriate credit for parts and return postage, you must return the handlebars or handlebar kits by the due date on the bar coded label.

IMPORTANT NOTE

It is very important that you return the replaced parts to receive appropriate credit and so we can update our records appropriately.

2. Parts Sold Over the Counter, Not Installed

Follow the same claim filing procedure as "Kits in Dealer Stock". For each kit purchased by a customer, you must provide a full refund. On claim, designate that customer's money was refunded. Upon receipt of the properly completed claim, you will receive a bar coded label to return the handlebars. Upon receipt, you will receive appropriate credit for parts and return postage.

3. Parts Sold Over the Counter, Dealer/Customer Installed

NOTE

You will be responsible for reimbursing the customer for the purchase price of the Pro-Series Competition Handlebar Kit.

A. If your customer returns to the dealership with his/her OEM handlebars, brakeline and handlebar clamp mounting bolts in his/her possession, you are responsible for installing these customer's OEM components. You will receive the appropriate credit for the Pro-Series Competition Handlebar Kit, labor, and return postage. Give customer his/her money back for Pro-Series Competition Handlebar Kit and designate that customer's money was refunded on claim form.

B. If your customer returns to the dealership without his/her OEM parts, you are responsible for replacing them with new OEM handlebars, handlebar clamp bolts and brakeline. You will receive the appropriate credit for the Pro-Series Competition Handlebar Kit, the OEM handlebars and brakeline, labor, and return postage. Give customer his/her money back for Pro-Series Competition Handlebar Kit and designate that customer's money was refunded on claim form.

File your claim for parts according to only one of the above situations. You must submit a separate claim for each vehicle serviced referencing Service Bulletin B-038 in the "Description of Repair" section. The remainder of the claim must list the following information:

Table 2. Recall 0823

Claim Type	BPR
Labor Code	2201
Time (includes 0.1 hr administrative time)	1.3 hr
Customer Concern Code	0823
Condition Code	9111

Upon receipt of the properly completed claim, you will receive a bar coded label to return the handlebars or handlebar kits. Upon receipt, you will receive the appropriate credit for parts, labor and return postage.

NOTE

Refer to the appropriate section of Table 3 on the following page for the correct Part Numbers to order based on motorcycle model and model year. Parts used should be listed on claim following normal claim procedure.

Table 3. Required Replacement Parts by Application

1996-1998 S1 Domestic/Canada			
HD Part No.	Buell Part No.	Description	Quantity
55925-96Y	N0002.9	Handlebar	1
2883Y	AA0508.2CZ	Screws	4
45197-97YA	H0531.DB	Brakeline	1
n/a	H0412.01A4	Sealing Gaskets	4
55926-96Y	N0050.9	Handlebar Grip	1

1997-1998 M2 Domestic/Canada			
HD Part No.	Buell Part No.	Description	Quantity
55965-97Y	N0002.D	Handlebar	1
2883Y	AA0508.2CZ	Screws	4
45197-97YA	H0531.DB	Brakeline	1
n/a	H0412.01A4	Sealing Gaskets	4
55926-96Y	N0050.9	Handlebar Grip	1

1996-1998 S1/M2 International			
HD Part No.	Buell Part No.	Description	Quantity
55872-97Y	N0002.B	Handlebar	1
2883Y	AA0508.2CZ	Screws	4
n/a	H0531.BA	Brakeline	1
n/a	H0412.01A4	Sealing Gaskets	4
55926-96Y	N0050.9	Handlebar Grip	1